State Bank of India (SBI), with a 200 year history, is the largest commercial bank in India in terms of assets, deposits, profits, branches, customers and employees. The Government of India is the single largest shareholder of this Fortune 500 entity with 61.58% ownership. SBI is ranked 60th in the list of

Top 1000 Banks in the world by "The Banker" in July 2012.

The Challenge: SBI, Patna, Central Pension Processing Centre has 2500 branches in Bihar and Jharkhand. One of the biggest pension processing centre in India currently processes pension for 5.5 lacs pensioners. The biggest challenge facing SBI Patna is digitization of Pension Payment Order (PPO). SBI Patna was looking for speedy and comprehensive identification of PPO. There are warehouses hosting millions of PPOs. Search and Retrieval of any PPO was a very cumbersome process. Tracking of any PPO was very difficult because of lack of easy accessibility and as a result lead to 2-3 months of delay.

The Solution: Acyutah proposed its proprietary Document Management Suite, FineDocs™ which consists of Document management system along with a production grade scanning tool FineScan™. Acyutah created a centralized knowledge repository primarily constituting all the pension records. As a service offering, Acyutah had executed the task of complete digitization of the Pension Payment Orders (PPO) and archived them. Using the barcode file tracking solution which allowed the PPO to be marked and there corresponding entries to be recorded in the file tracking system. Acyutah was instrumental in digitizing around 1,00,00,000 (1 crore) records with quality check ensuring the accuracy of index data.

- **Deployment Location**
  Patna, Bihar

- **Solution Deployed**
  FineDocs ™
  Barcode File Tracking

- **Technology Used**
  .Net Framework 4 .0 ,
   SQL Server 20 12
   Ajax, XML

- **Target Customers**
  Pension Dept. SBI Patna

Result:

Using Acyutah's solution a Single, Central Repository for various types of documents was created in a multi-user environment. PPOs were identified and were scanned, indexed and stored in FineDocs™ repository. Comprehensive search functionalities along with metadata search ensured quick retrieval of Documents. Thus, enabling processes that took 2-3 months to be completed in a matter of minutes. This Complete Solution helped SBI, Patna in cutting PPO handling and management costs along with a highly secure system and provided a robust audit trail to monitor logs and user activities.